What is a technical author?

Dimple Kuriakose, Technical Author

Canonical

A day in the life of a Technical Author

- Any new pull requests to review?

- Interviews

- Research and try out new ideas for documentation

- Improve existing stuff

- Meetings – Team stand-up, doc team meeting

- Documentation hours & mattermost – help solve company wide problems

- Product trials – gaining expertise

- Personal improvement – courses, conferences

Technical author

is not a

technical writer

Some characteristics

- Technical authority on the subject

- Programming mindset

- Leads the team's documentation efforts

- Handles company wide documentation practice problems

- Active contributor to the business of software development

- Inventive & creative – identify user needs & accordingly present the product in new ways

- Challenge & question assumptions

- Good language & technical communication skills

Thank you. Questions?